

When something
unexpected
prevents you
from carrying
out your
caring duties,
we can help

Accessing Carer Gateway

Wellways Australia will be your first point of contact for all Australian Government funded Carer services across Queensland and the New South Wales regions of South West Sydney and Nepean Blue Mountains. We have been supporting carers for 40 years and look forward to supporting you on your carer journey.

For Emergency Respite Care call the Carer Gateway on **1800 422 737**. For additional information about non-emergency respite services, visit carergateway.gov.au/respite



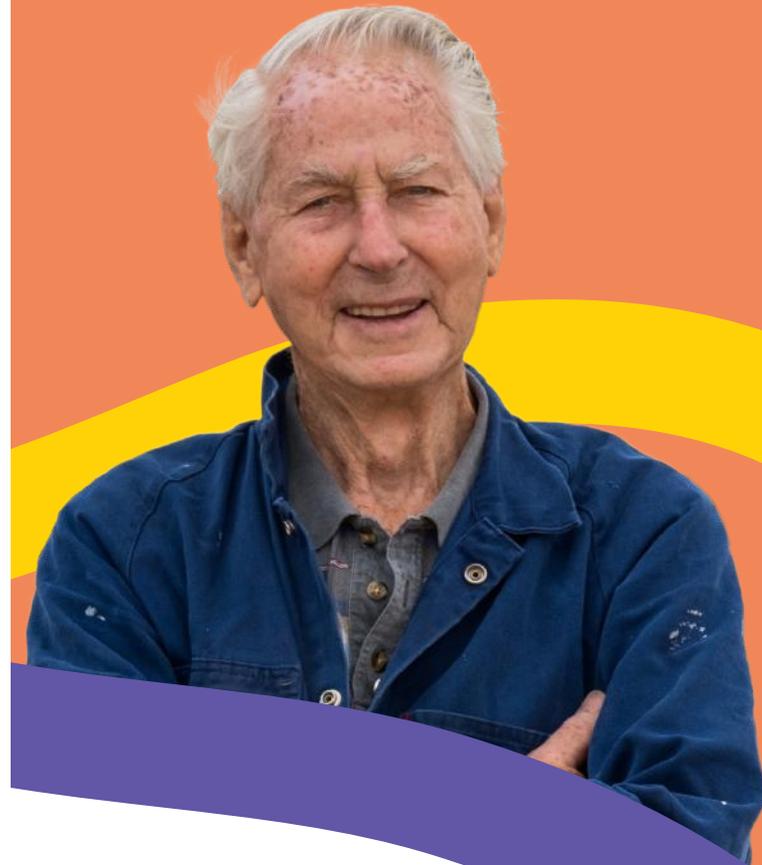
Wellways respectfully acknowledges the traditional custodians of the lands and waters of Australia. We are committed to inclusive communities.

wellways

 **Carer
Gateway**
An Australian Government Initiative

EMERGENCY RESPITE

Securing care when you can't be there



 **Carer
Gateway**



We're here when you need us

For carers and those we support, an unplanned event or urgent situation can be made worse by the thought of not being able to continue providing care

It's not always possible to avoid such situations, but when they do occur, Carer Gateway will organise professional emergency respite care, for you or the person you support.

Short term emergency respite care is available if you are a carer experiencing an urgent, unplanned event that temporarily restricts your ability to continue in your caring role.

For example:

- an unplanned situation preventing you from providing care, such as an accident or health emergency
- an unplanned event that threatens the health and safety of the person you support, such as loss of housing or medical equipment
- an unplanned event that threatens your health and safety, such as extreme levels of strain or anxiety

Accessing Emergency Respite Care

Your local Carer Gateway service provider will organise emergency respite care for the person you support, or for you, when an unexpected situation occurs.

This may take the form of a short stay in adult day care or residential care, or the provision of in home care.

After the event, your local service provider can work with you to identify additional supports and services that may be of benefit for you and the person you support.